Resolving the USB-Link™ 2 Driver Issue on Computers with Secure Boot Enabled
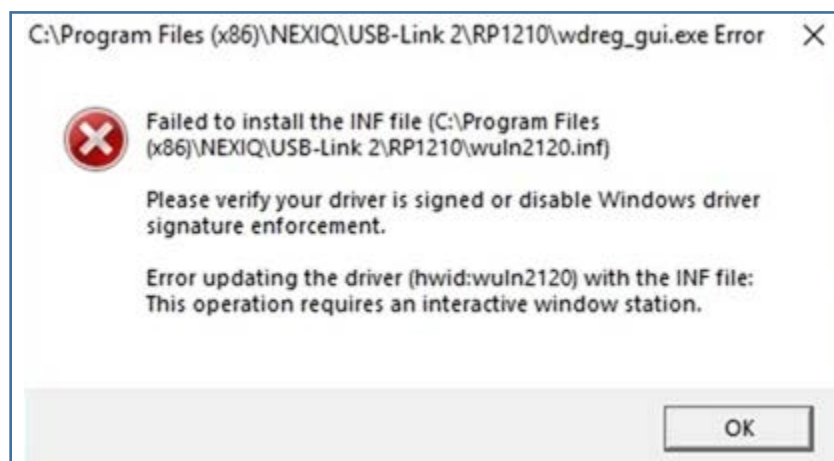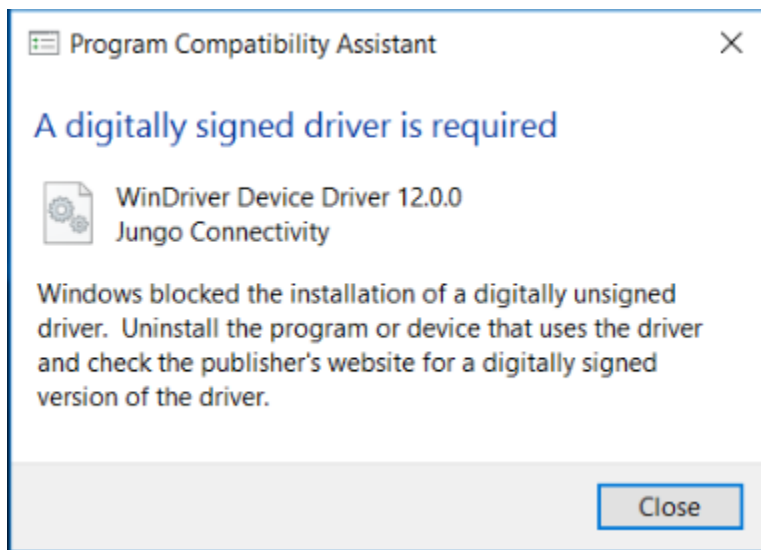
- **Problem Description**
- **Solution**

Problem Description

Note: This issue only happens on computers with secure boot enabled on Windows® 10 64-bit.

After installing USB-Link™ 2 drivers (v2.6.0.21 or later), the USB-Link™ 2 no longer functions with a USB connection.

An error similar to one of the following may occur during installation:

In addition, the issue can be verified by opening Device Manager and looking under Jungo Connectivity. There will be yellow warning triangles next to the USB-Link™ 2 and WDNXUSB2 entries:
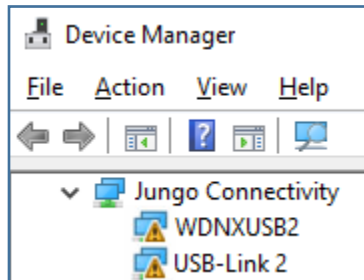
Double-clicking the entry will bring up the Properties message box, which will have the following error in the Device status window:
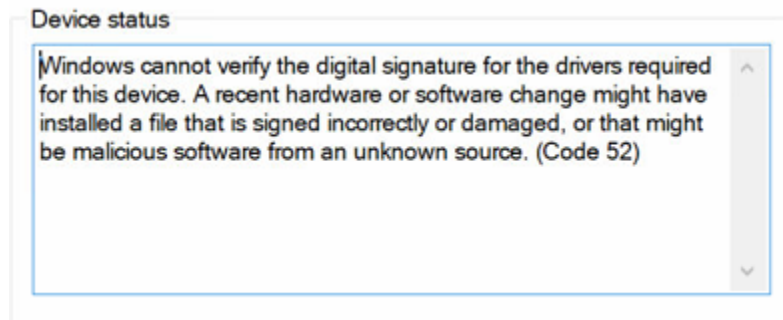
Solution

1. Update to Windows® 10 version 1803 (or latest).

2. After installing the latest version of Windows®, reinstall the USB-Link™ 2 drivers.